



NORTH SOUND BEHAVIORAL HEALTH ORGANIZATION

Monthly Provider Bulletin

JUNE 2019

WEBSITE LINKS:

Numbered Memorandums:

http://northsoundbho.org/Numbered_Memos

Data Dictionary

<http://northsoundbho.org/DataDict/>

Forms & Brochures

<http://northsoundbho.org/Forms>

Policies

<http://northsoundbho.org/Policies>

Customer Services

<http://northsoundbho.org/Services/>

JULY 1ST TRANSITION TO NORTH SOUND BEHAVIORAL HEALTH ADMINISTRATIVE SERVICES ORGANIZATION

On July 1st, the North Sound Behavioral Health Organization officially becomes the North Sound Behavioral Health Administrative Services Organization.

ASO PROVIDER SYMPOSIUM

On June 17th, North Sound will be hosting an ASO Provider Symposium for those providers that will be contracting with the North Sound Administrative Services Organization (ASO) post July 1, 2019. The symposium will occur at the North Sound office in Mount Vernon and will be an opportunity for behavioral health agencies (BHAs) and the ASO to discuss upcoming changes as we continue to prepare for fully Integrated Managed Care effective July 1, 2019. For more information, including registration details, please contact Lisa Hudspeth via email at Lisa_Hudspeth@northsoundbho.org or by calling 360.416.7013.

POLICY CHANGES AFTER JULY 1, 2019:

The North Sound BH-ASO will continue to send out Numbered Memorandum in regards to all of our policy changes in addition to sending out this Monthly Provider Bulletin.

NATIVE DATA

The Washington State Health Care Authority is developing a long-term solution to support the transmission of “native transactions” as part of a Corrective Action Plan for SAMHSA. Although native transaction data is currently not required under Integrated Managed Care, the state’s goal is to resume collecting native data by April 2020. During the interim period, behavioral health agencies are encouraged to continue to collect native data as you do now, in order to preserve the infrastructure to meet the new requirements when these are implemented. For the full text of HCA’s guidance go to the: [HCA Non-Encounter Data Guidance Document](#) and the [BHDS Data Guide v.3.0](#)

VOLUNTARY INPATIENT CHANGES

As of July 1, 2019, authorization for billing inpatient psychiatric hospitalizations for individuals receiving Medicaid will now be covered by the Managed Care Organizations in our region. Volunteers of America, who have provided the utilization management for these authorizations for North Sound BHO, will be transferring this responsibility to the MCOs, effective June 30, 2019.

Contact Us:

North Sound Behavioral Health Organization

301 Valley Mall Way , Suite 110
Mount Vernon, WA 98273
360.416.7013
www.northsoundbho.org

UPDATED NORTH SOUND BH-ASO BROCHURES

Newly updated North Sound BH-ASO brochures will soon be available in our office and on our new website.



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THANK YOU AND GOODBYE....

Saying goodbye is never easy, and this goodbye is one of the hardest. We want to acknowledge and thank all of the BHO staff who are separating from the organization on June 30th. Their hard work and dedication have been the backbone of the North Sound BHO. It is with sadness and gratitude we say Goodbye.

SAYING GOODBYE TO:

Aaron Hansen – IS/IT Support Technician
Betsy Kruse – Deputy Director
Christy Sundholm – Quality Specialist
Christopher Allen – Quality Specialist
Colleen Bows – Clinical Manager
Cristina Solis – Office Assistant
Diana Striplin – Quality Specialist
Ethel Steinmetz Marmont – Special Projects Coordinator
Greg Arnold – Health Care Integration Analyst
Irene Richards – Quality Specialist
James Kammerer – SUD Quality Specialist
Kurt Aemmer – Quality Specialist
Lori Velazquez – Quality Specialist (Western State Hospital Liaison)
Matthew Rudow – Contracts Specialist
Rebecca Pate – Administrative Assistant
Roxanne Robertson – Administrative Receptionist
Sandy Whitcutt – Crisis Services Manager
Sharon Toquinto – SUD Services Manager
Steven Lyon – IS/IT Provider Liaison
Terry McDonough – Quality Specialist

THE NEW NORTH SOUND BH-ASO TEAM:

Angela Fraser-Powell – Quality Specialist
Barbara Jacobson – Accounting Specialist
Carolyn Radach – Administrative Assistant II (part time)
Charles De Elena – BHO/ASO Project Manager/Compliance Officer
Darrell Heiner – Accounting Specialist
Darren Martin – IS/IT Administrator -Network Security Analyst
Dennis Regan – Data Support Analyst
Diane Mcleod – Administrative Assistant II
Eddie Wai – Database Administrator
James Dixon – Quality Specialist
Jennifer Whitson – Provider Liaison
Joanie Williams – Administrative Manager
Joe Valentine – Executive Director

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Linda Crothers –Quality Specialist

Lisa Hudspeth – Administrative Assistant III

Mandy Iverson – HR Specialist

Margaret Rojas – HR/Contracts Manager

Maria Arreola – Administrative Assistant II

Michael McAuley – Quality Specialist Manager

Phil Hart – IS Support Technician

Shari Downing – Accounting Specialist

Sharon McMillen – Quality Specialist/Western State Hospital (part time)

Tom Sun – Developer/Programmer Analyst

Val Jones – Quality Specialist

Bill Whitlock - Fiscal Officer

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